

OUR PURPOSE

We provide relevant products, services, education and consultancy that are preferred by community, health and human services sectors.

We provide excellence in accrediting and certifying agencies within the community, health and human service sector using recognised international, national, government and industry standards.

Our Vision

We enable and create opportunity, understanding and connections to realise safe, viable and healthy communities.

Our Values

Customers first

We know our customers
We deliver what matters
We make decisions with empathy

Ideas into action

We challenge the norm and suggest solutions
We encourage and embrace new ideas
We work across boundaries

Unleash potential

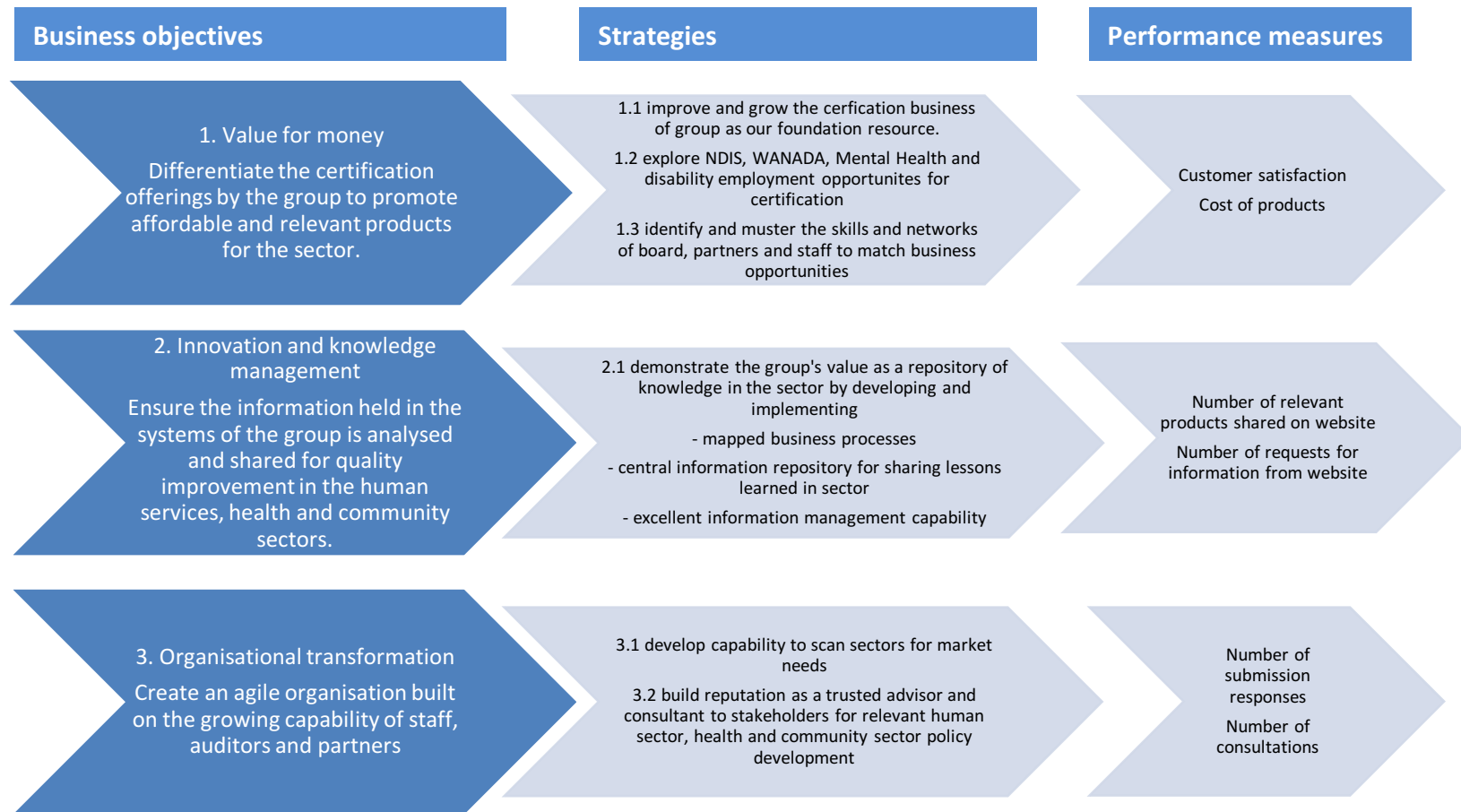
We expect greatness
We lead and set clear expectations
We seek, provide and act on feedback

Be courageous

We own our actions, successes and mistakes
We take calculated risks
We act with transparency

Empower people

We lead, empower and trust
We play to everyone's strengths
We develop ourselves and those around us



Our Risk Categories

- Continue revenue source through growth and margins in certification business
- Deliver relevant products and services that meet expectations
- Conduct routine market analysis to identify new and emerging product potential
- Leverage partnerships that match vision and values
- Develop our business processes to achieve vision
- Manage reputation and marketing of the organisation our products
- Develop a flexible staff/ service skill base to meet emergent needs, through up-skilling, recruitment and partnerships